Longdown Activity Farm Visitor Risk Assessment

Client's Name:	Longdown Activity Farm Ltd	Date of assessment: reviewed 24th March 2025	Next review date: 24th March 2026
Area being assessed:	Longdown Activity Farm	Assessor's name(s): Shaun Churchill CMIOSH - reviewed by Bryar	Pass

No	What are the hazards / tasks / activity?	Who could be harmed and how?	What are the control measures?	Risk Rating		What further measures are required?	Target completion date/ Comments / progress
1.	Car Park – Moving Vehicles	Risk to visitors (including children and vulnerable persons) and staff Risk of death or serious injury from: Visitors - physical injuries - falls from getting in and out of cars, mini bus or coach. Visitors struck by vehicles.	Designated and signed car and coach parking areas plus overflow parking. Supervision of car park by a member of staff. Parking area is level and surface in reasonable condition. Signage deployed in order to alert customers of the need to take care when crossing road from the car park. Good visibility across road from / to parking area. Customers have to exit through sprungloaded gate in order to cross the road.	Medium	•	(Ontinue to longly the local authority in	Staff removed from these duties as no longer required due to restricted visitor numbers.

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2.	Tractor & Trailer Rides	Risk to employees and visitors Risk of death or serious injury from: Overturn Crushing Collision with objects or people. Contact with moving parts. Falls from vehicles. Risk of ill health from: Noise and vibration.	 Experienced operators. Suitable trailer (see HSE Agricultural Information Sheet AIS 36) trained and competent driver. Tractor and trailer maintained in accordance with manufacturer's recommendations. Tractor and trailer rides only operated on the premises which are level and have good road surfaces. Trailer is limited to a specified number of people on any one ride. 	Medium	A visual check of both the tractor and trailer should be undertaken each day prior to use. Ideally, a record of these inspections should be maintained. Where the tractor driver is likely to become fatigued due to hot weather, then consideration should be given to rotating staff to ensure they are suitably rested and rehydrated.	

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3.	Asbestos	Risk to employees and visitors Risk of death or ill health from: Breathing in asbestos fibres. Falls through fragile materials.	 Employees aware of location of asbestos containing materials. Asbestos cement profile sheets on barns (low grade asbestos). Work on fragile roofs only carried out by contractors or using crawling boards / access equipment. Contractors would be made aware of location as required. 	Low	 Carry out survey of asbestos on site and record any on site plan. Any work done on fragile roofs should take account of its fragility and work carried out in line with the HSE guidance documents A0 & A14 'Asbestos Essentials' available from http://www.hse.gov.uk/asbestos/essentials/i ndex.htm. 	Completed 2023
4.	Bales - Storage & Handling	Risk to employees and visitors Risk of death or serious injury from: Falling bales. Falls from height. Contact with overhead power lines. Fire. Manual handling. Risk of ill health from: Dust.	 Experienced workers. Large rectangular bales stacked indoors. No storage below power lines or within 10 metres horizontal distance. Mechanical handling of bales where possible, fitted with suitable falling object protection systems. Dust masks (to at least EN149 FFP2) provided for indoor working. Rope or sheet loads before transport. Fire extinguishers and first aid kits readily available. No smoking in buildings, including hay barn. Where possible non-essential people are excluded from the area when bales are being stacked / de-stacked. 	Medium	 Carry out regular checks on stacks and restack bales that have shifted. Ensure safe stacking & de-stacking procedures as per HSE guidance INDG 125. Keep ladders stored securely when not in use. Ensure trailer brakes are adjusted to reflect empty or full trailers. Consider displaying 'Danger - Bale Stack' signage where there is a risk of third-party access. 	

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5.	Buried Services	Risk to maintenance staff and contractors Risk of death or serious injury from: Electrocution. Fire / explosion.	 Only contractors would be employed to undertake excavation work. Bryan Pass would liaise with contractors in relation to the potential for contact with underground services. Where necessary the respective service provider / utility company would be contacted about the presence of concealed services prior to excavation work proceeding. The requirement to carry out major excavation work is not something which occurs that frequently. 	Low	 Request details of underground services from landlord or service providers when carrying out ground works. Ensure cable avoidance tools (CAT) are used in advance of any hand dig or machine excavation works being carried out. 	
6.	Fixed Electrical Installations	Risk to employees and visitors Risk of death or serious injury from: Electrocution. Fire / explosion.	 The fixed electrical installations have been upgraded and there are Miniature Circuit Breakers and Residual Current Devices within the consumer units. The consumer units are out of reach to members of the public. Electrical repairs and faults are dealt with by a suitably competent contractor. There are suitably IP rated electrical fittings on items which are exposed to the elements. Electrical wiring is suitably protected by way of armoured cabling and / or conduit. 	Low	■ Ensure Electrical Installation Condition Reports (EICR's) are carried out periodically by a competent contractor.	

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7.	Portable Electrical Appliances	Risk to employees and visitors Risk of death or serious injury from: Electrocution. Fire / explosion.	 Modern electrical appliances. Heat lamps are suitably secured with dual chains. PAT Testing carried out in the past. Informal visual inspection carried out by Bryan Pass. Trailing leads avoided. Miniature Circuit Breakers and Residual Current Devices within the mains consumer units. No evidence of re-wireable fuses. 	Medium	-	Routine maintenance / visual inspection / PAT testing of electrical appliances and equipment	
8.	Children's Play Barn	Risk to employees and vulnerable persons / children Risk of death or serious injury from: Slips, trips and falls.	 Building is a converted barn with retrospective planning consent for change of use. Double partial glazed access door with access ramp on exterior and interior of doorway. Door closure mechanism installed in order to better control door in windy weather. Modern play equipment provided which is suitable maintained. Area around play equipment has suitable floor surface. Signage displayed advising that children should be supervised at all times whilst playing within the building. Building and equipment is regularly checked throughout the day. The play barn would be closed if any safety issues were identified. 	Low		You should address the floor surfacing within the play barn in terms of ensuring any wearing surfaces are routinely replaced. The surfacing material should be checked that it is suitably affixed and it is not rucking up during use.	

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9.	Tree Safety	Risk to employees and visitors Risk of death or serious injury from: Slips, trips and falls from slippery ground under the tree canopies. Risk of falling branches and debris.	 The trees are generally along the boundary of the premises. A tree surgeon is employed on a regular basis to deal with any windblown or developing tree safety issues. There is no formal Tree Safety Management Plan. The management monitor weather conditions and would close down the premises in the event of wind speeds giving rise to a potential tree safety issue. Staff are reminded to remain vigilant to weather conditions. Footpaths are pressure washed at the beginning of the season and any fallen leaf accumulations are dealt with accordingly. 	Medium	A formal documented Tree Safety Management Plan should be drawn up by a suitably competent arboricultural specialist. The risk of deadfall from trees should be managed in accordance with the plan. Please refer to the competency scheme run by The Arboricultural Association (www.trees.org.uk).	
10.	Uneven Ground	Risk to employees and visitors Risk of death or serious injury from: Slips, trips and falls.	 The premises are generally level and the surfacing around the buildings is in good condition. Staff vigilance. Opening times restricted to daylight hours. Maintenance of premises including path surfaces. 	Low	■ The management should undertake periodic inspection tours of the premises to identify and potential tripping hazards. The frequency of these inspections should be increased during busy periods.	Completed 10/03/2020

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11.	Children & Vulnerable Persons	Risk to employees and third parties including children and vulnerable persons Risk of death or serious injury from: Various risks dependent upon work activity.	 All unauthorised areas kept secure when not in use. Storage of tools, equipment and chemicals kept secure. Portable ladders and steps stored securely when not in use. Heavy items not stored in a way that they may present a hazard to staff or visitors. Rules specify that children visiting the farm should be supervised at all times. 	Medium	Remind tractor drivers to practice Safe Stop - handbrake on, controls in neutral, engine off and remove the key.	
12.	Manure Heap	Risk to visitors including children and vulnerable persons Risk of ill health from: Contact with animal waste and bedding material potentially contaminated with zoonotic pathogens.	 Manure heap situated away from public and gated. Effluent contained and therefore does not run out into public areas. 	Low	Deploy signage warning third parties not to go near to the manure heap.	

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13.	Tea Room (food hygiene) Kiosk Seating arrangements on premises for visitors to consume their food	Risk to customers Risk of ill health from: Food poisoning.	 Pre-prepared and package food products provided. Appropriate hand washing facilities provided (including hot water, soap and towels). Regular cleaning carried out. Foods refrigerated where appropriate. Good practice for storage of foodstuffs. Food waste and waste disposed of regularly. First Aid kits readily available (including blue plasters). 	Low	■ Ensure that staff are suitably trained in food hygiene requirements. The level of training provided should be commensurate with the risk.	

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14.	Fire	Risk to employees and visitors Risk of death or serious injury from: Fire / explosion Burn.	 Mainly single storey buildings. Fire extinguishers provided and serviced by contractor. Smoking not permitted in buildings. Electrical installations suitable and subject to maintenance by contractor. Some IP rated sockets to prevent water & dust getting into sockets, as specified by a competent electrician. 	Medium	 Ensure Electrical Installation Condition Reports (EICR's) are carried out periodically by a competent contractor. Routine maintenance / visual inspection / PAT testing of electrical appliances and equipment. Emergency procedures to be put in place for farm. 	

No	What are the hazards / tasks / activity?	Who could be harmed and how?	What are the control measures?	Risk Rating	What further measures are required?	Target completion date/ Comments / progress
15.	Zoonoses	Risk to employees and visitors including children and vulnerable persons Risk of ill health from: Visitors feeding, petting or stroking lambs, pigs, piglets, goats, or contact with their dung, contaminated surfaces fences, and pens; pregnant women (C abortus).	 Hand-washing facilities include wash basins/points with hot and cold running water, soap dispensers and paper towels. Livestock healthy and vaccinated. Suitable signage deployed and supervision by trained staff. Explanation to visitors why they cannot put their hands in their mouths, smoke, eat or drink before washing their hands because of the risk of infection. Designated eating areas where contact with livestock is prevented. Most livestock kept in pens or suitably fenced areas. Continue to reinforce our strict code of practice which assumes that every animal carries Zoonotic diseases. 	Medium	 Ensure pregant women are advised of the risks to health of coming into contact with livestock. Ensure staff are better informed generally of the health risks associated with contact with livestock and their waste / bedding materials. Relay to ALL staff and visitors the importance of maintaining very high standards of personal hygiene. 	

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16.	Livestock	Risk to employees and visitors including children and vulnerable persons Risk of death or serious injury from: Staff or visitors being trampled, crushed, bitten, kicked or butted.	 Suitable signage deployed and supervision by trained staff. Livestock healthy and vaccinated. Animals selected for their temperament. Less docile animals moved away from visitor areas. Specific livestock enclosures to be strengthened / improved as and when necessary. Decrease livestock numbers as and when it is necessary to do so. 	Medium		
17.	Livestock Faecal Material	Risk to employees and visitors including children and vulnerable persons Risk of ill health from: Direct or indirect contact with animal waste and bedding.	 Animal waste and faecal material is routinely cleared from pens. Pathways also routinely hosed down and kept clean. In some cases, straw bales are placed in front of pens to prevent seepage into public areas. Fresh animal bedding provided on a routine basis. 	Medium		

No	What are the hazards / tasks / activity?	Who could be harmed and how?	What are the control measures?	Risk Rating	What further measures are required?	Target completion date/ Comments / progress
18.	Working at height (including use of portable ladders & steps)	Risk to employees and visitors Risk of death or serious injury from: Falls from height. Falls through fragile roofs. Falling objects. Collision between vehicles and access equipment. Risk of falling increased in adverse weather conditions.	 Minimal work at height carried out. Fragile roofs are not worked on unless using crawling boards or a man cage. Competent contractors used for major works, including roofing work. Handholds used when dismounting vehicles. Avoidance of climbing vehicle loads / trailers. Avoidance of climbing on bales. No carrying or lifting of persons in bucket or on forks / loads. No walking or standing under raised loads. Ladders are to British Standard (BS) Class 1 'Industrial' or BS EN 131 (no "Domestic" rated ladders). Damaged ladders disposed of. Sensible nonslip footwear worn. Work at height avoided where possible during high winds or rain. First Aid kits readily available. 	High	 Ensure any activity requiring work at height is risk assessed. Portable ladders and steps should only be used where three points of contact can be maintained. Anyone working at height should be suitably trained and instructed for the task they are to perform. 	

No	What are the hazards / tasks / activity?	Who could be harmed and how?	What are the control measures?	Risk Rating	What further measures are required?	Target completion date/ Comments / progress
19.	Tractors, PTO's & Trailed Implements	Risk to employees and visitors Risk of death or serious injury: Contact with moving parts. Entanglement with PTO. Crushing. Overturn. Collision with objects or people. High pressure injection from hydraulics. Lone working. Risk of ill health from: Noise, dust & vibration.	 Experienced operators. Maintenance and servicing in accordance with manufacturer's recommendations, including trailer brakes, PTO shaft greasing, etc. Modern tractors with Q cabs and suspension seats etc. to reduce risks from noise and vibration. Ballast used where necessary. Mirrors fitted to vehicles along with horn & flashing beacons. No passengers carried unless dedicated passenger seat. Power Input Connector (PIC) and PTO protected by shield / guard / fixed cap. PTO shafts fully enclosed by a guard. Guard attached at both ends by suitable chain restraints. PTO driven attachments guarded. Safe hitching procedures used and unhitching on level ground. Trailed equipment has suitable brakes where required, which are appropriate to the size / weight of the trailer and load capacity. Brakes are maintained. Trailed items parked with pick-up shoe when not in use. Mud deposits cleared up from roads as soon as practicable and signs used in the interim if required. Adequate lighting in yards and sufficient operating room. 	Medium	 Remind drivers to practice Safe Stop – handbrake on, controls in neutral, engine off and remove the key. PTO shaft driven machinery and implements should be regularly checked to ensure guarding stays effective. Remind drivers to wear seat belts when there is a risk of overturn, such as driving on slopes. Ensure that a first aid kit is carried in the cab. Consider keeping a fire extinguisher in vehicles. Remind drivers to keep cab windows and doors closed to reduce exposure to noise and dust. Raise awareness of the effects of whole-body vibration and what to do if operators experience symptoms such as back pain. Ensure persons are kept clear of hitching areas and during lifting and lowering of trailers. 	

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No	/ tasks / activity?	and how?	 Cab kept free of loose objects - tools kept in secure box. Loose fitting clothing / jewellery avoided; long hair tied back. Fire extinguishers and first aid kits readily available. Mobile phones carried for use in case of emergency. 		What further measures are required?	Comments / progress

No	What are the hazards / tasks / activity?	Who could be harmed and how?	What are the control measures?	Risk Rating	What further measures are required?	Target completion date/ Comments / progress
20.	Fore-End Loader (tractor mounted)	Risk to operator and third parties Risk of death or serious injury from: Contact with overhead power lines. Falling objects. Failure of lifting mechanisms. Crushing.	 Experienced operators. Maintenance and servicing in accordance with manufacturer's recommendations. Invoicing from machinery specialists retained as proof of works having been undertaken. Annual thorough examination of the fore-end loader by a competent person in accordance with the requirements of the Lifting Operations & Lifting Equipment Regulations 1998. No carrying or lifting of persons in bucket / on loads. No walking or standing under raised loads. No use of the fore-end loader on the public highways. Fore-end loader tends to used when there are no members of the public around or in areas where they are not permitted. 	Medium	Remind drivers to practice Safe Stop - handbrake on, controls in neutral, engine off and remove the key.	

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21.	Workplace Transport	Risk to employees and visitors Risk of death or serious injury from: Crushing Overturn Collision with objects or people. Lone working.	 Experienced workers. All vehicle operators hold a current driving licence for the category of vehicles driven if driving on public highways. Maintenance and servicing of vehicles in accordance with manufacturer's recommendations. Mirrors fitted to vehicles along with horn, flashing beacons and reversing bleepers. Appropriate speeds adopted by staff drivers. Mobile phones not used while driving unless hands free. Maintained outside areas, with sufficient turning space. Suitable lighting in external areas. Where possible non-essential people are excluded from the area prior to loading / unloading activities. 	High	 Continue to lobby the local authority in relation to imposing a reduced speed limit and traffic calming measures on the adjacent public highway. Maintain surface of parking area e.g. avoid pot holes. Ensure fore-end loader has its flashing amber beacon switched on when crossing public highway and unloading within the car park. Remind drivers to practice Safe Stop - handbrake on, controls in neutral, engine off and remove the key. High-visibility clothing and appropriate safety footwear to be worn when working near vehicles. 	

No	What are the hazards / tasks / activity?	Who could be harmed and how?	What are the control measures?	Risk Rating	What further measures are required?	Target completion date/ Comments / progress
22.	Chemical & Veterinary Products	Risk to employees and visitors including children and vulnerable persons Risk of ill health from: Exposure to hazardous substances or accidental ingestion.	 Chemical products kept secure when not in use. Chemicals and veterinary products only handled by suitably trained personnel. Chemical containers suitably rinsed and stored pending disposal. Small quantities of hazardous substances held on the premises at any one time. Use of veterinary products is kept to a minimum and where required are administered under the recommendations of a qualified veterinary surgeon. 	Low	■ Staff should be reminded that chemical products should never be decanted into unmarked or inappropriate receptacles for storage purposes.	

No	What are the hazards / tasks / activity?	Who could be harmed and how?	What are the control measures?	Risk Rating	What further measures are required?	Target completion date/ Comments / progress
23.	Children's Play Equipment	Risk to children/vulnerable persons Risk of death or serious injury: Slips, trips, and falls. Failure of equipment, resulting in physical injury.	 Children's play equipment has been subject to an overall assessment and report by a specialist contractor and there are improvements to be made. Additional play bark has been put down in advance of the 2024 season opening. The children's play and climbing equipment is subject to an annual inspection by RoSPA. The management visually inspect the equipment and log the findings including any remedial action taken. The frequency of visual inspections is increased during busy periods. 	Low	■ You should continue to ensure that the play bark surfaces are routinely raked over to prevent compaction of the material.	

No	What are the hazards / tasks / activity?	Who could be harmed and how?	What are the control measures?	Risk Rating	What further measures are required?	Target completion date/ Comments / progress
24.	Farm Shop	Risk to employees and visitors. Risk of death or serious injury from: Slips, trips and falls. Manual handling injuries. Violence from robbery. Aggressive customers. Food hygiene risks.	 Only trained and authorized staff are permitted to work in the farm shop. Telephone provided and retail staff made aware of risk of violence, aggression from hostile public, robberies, etc. Serviceable fire extinguishers provided. Floors kept clean, dry and free from obstruction. Sensible footwear worn. Good lighting levels. Effective stock management in place. Stock regularly checked for stability to avoid objects falling. Elephant foot type hop-ups are available to access stock at height. Avoidance of lifting items that are too heavy and assistance from colleagues sought as necessary. Store heavier items at waist height. Cleaning undertaken when shop closed. Spillages are cleared up immediately and 'wet floor' signs used where necessary. Disability access ramp provided. 	Low	 Ensure that staff are suitably trained in food hygiene requirements. Ensure the high step within the farm shop building is made safe by installing either a ramp (suitable for disabled access) or fixed stairs with a handrail. The step has been highlighted with white paint, but this is not considered to be adequate. You should look at the electrical installations with the farm shop and address the use of extension leads for refrigeration units by having suitably placed mains socket outlets. 	

No	What are the hazards / tasks / activity?	Who could be harmed and how?	What are the control measures?	Risk Rating	What further measures are required?	Target completion date/ Comments / progress
25.	Disabled Swing	Risk to vulnerable persons and their parents/carers. Risk of death or serious injury from: Failure of the swing supporting structure or components under load. Impact from the movement of the swing. Failure of the wheelchair restraint hold-downs.	 The disabled swing was subject to a purpose-built installation within a picket fenced enclosure. Access to the enclosure is controlled via a combinations lock. The access code to the combinations lock is given at the farm entrance counter. The swing enclosure is sufficiently clear of any other play apparatus. A proprietary bonded safely surface has been laid beneath the swing. The swing was installed by a specialist contractor and on completion, subject to a third-party safety inspection. The inspection included examination of the swing and the fenced enclosure. Access to the swing is via a newly laid pathway. The pathway has been made deliberately wide enough to accommodate a wheelchair. The swing has angular side brace supports to ensure that the stress loadings on the A-frame are suitably distributed. Only a single wheelchair can access the swing at a time and there isn't expected to be a high demand for its use at any one time. The swing can only be used by disabled persons who have a carer with them. The swing is secured via a ground-locking device which can only be released via a RADAR key. The wheelchair is secured within the swing gondola via adjustable hold-downs. There is sufficient space within the enclosure for carers to keep clear of the swinging gondola. With the exception of the access ramp securing catches (which are secured to the dondola frame by way of dome nuts), there are no prevalent features that could snag clothing 	Low	 The buckled hold-downs on the swing platform should be routinely inspected for wear and tear/defects. The intention being that these will be replaced annually as a matter of course. You should determine the manufactuer's lubrication requirements for the swing fulcrum bearing surfaces and ensure that the relevant component parts are subject to lubrication accordingly. It would be prudent for the management to maintain a record in relation to visual inspections and any maintenance carried out on the disabled swing. 	

	or suchlike.	
	■ The disabled swing will be visually inspected at	
	least once per day.	
	■ The disabled swing will be subject to an annual	
	safety inspection by a competent third party.	
	■ The company's insurer has been notified of the	
	swing installation.	
	 There are always first Aiders on duty and the 	
	business has a substantial centrally located	
	First Aid grab bag. Two-way radios being in	
	constant use among staff to communicate any	
	issues as they may arise.	

The tip line has been installed by a specialist contractor.	No	What are the hazards / tasks / activity?	Who could be harmed and how?	What are the control measures?	Risk Rating	What further measures are required?	Target completion date/ Comments / progress
	26.	Zip Line	public/children and to a lesser extent, staff. Risk of serious injury from: Falling from the zip line or its access platform. Failure of the zip line or its supporting structure. Failure of the primary braking device. Impact with the zip line supporting structure or	 specialist contractor. The span of the zip line has been deliberately kept to a minimum to ensure the safety of users. The supporting timbers used in the construction of the zip line end supports have been carefully chosen and are deemed to be fit for purpose by the installing contractor. A suitable access platform is to be installed by the contractor to allow safe access to the zip line by children. The zip line is within a newly fenced enclosure with sufficiently space for parents to observe and supervise their children. Similarly, there is sufficient space for children waiting to use the zip line to stand well clear of it. The zip line is fitted with a primary brake and secondary arrestor device. There will be age restrictions put in place and relevant signage deployed. The notice will also stipulate children must be supervised by a parent or guardian. The zip line and brake/arrestor device will be visually inspected at least once per day. The zip line will be subject to an annual safety inspection by a competent third party. The company's insurer has been notified of the zip line installation. There are always First Aiders on duty and the business has a substantial centrally located First Aid grab bag. Two-way radios being in constant use among staff to communicate any 	Low	inspection and maintenance requirements for the zip line and ensure these are implemented accordingly. It would be prudent for the management to maintain a record in relation to visual inspections and any maintenance carried out on the zip line	

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27.	Trampolines	Risk to members of the public/children and to a lesser extent, staff. Risk of serious injury from: Falling from the trampolines. Failure of the trampoline components or supporting structure.	 Modern trampolines which are procured from a reputable supplier in continental Europe. The supplier also provides excellent spare parts support. The trampolines are placed in a grassed area where the ground remains soft. The trampolines are suitably anchored in position with heavy duty steel pegs. The trampolines are subject to formal inspection annually. The trampolines are fitted with fixed access steps. The management check the trampolines daily. The management reserve the right to cease the use of the trampolines if the prevailing weather conditions renders them unsafe. Published rules specify that children visiting the farm must be supervised at all times. There are always First Aiders on duty and the business has a substantial centrally located First Aid grab bag. Twoway radios being in contant use among staff to communicate any issues as they may arise. 		■ You should ensure that the trampoline access steps are subject to routine visual inspection to prevent the fixings from becoming unduly loose. Ideally, a record of these inspections and any remedial actions taken should be maintained.	

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28.	Go Karts	Risk to employees and customers, especially children.	 Children's non-powered go karts are operated within a fenced enclosure on a suitably surfaced track. 	Low	 Implement a formal inspection regime for the go karts and record the inspections and any remedial action taken. 	
		Risk of minor or major injury from: Collisions with objects/people. Failure of the Go Kart components.	 Children's go karts obtained from a reputable supplier of commercial paly equipment. The go karts are maintained in accordance with the manufacturer's recommendations. Defective go karts are taken out of use, pending repair or replacement. There is signage indicating that parents/guardians are responsible for their children and thus must supervise them accordingly. 			

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29.	Pitchfork & Putt Crazy Golf Course	Risk to members of the public/children and to a lesser extent, staff. Risk of death or serious injury from: Slips and trips. Failure of the stability of the course or associated elements. Failure of golf clubs.	 The Crazy Golf course has been constructed withing the confines of a former silage clamp and is therefore surrounded on three sides by the clamp walls. The course is sufficiently away from the creosoted timber walling. The course is relatively small and there is clear visibility from the beginning to the end of the course. The course is of stable construction and maintained accordingly. The golf clubs are visually inspected periodically. There is appropriate storage for the gold clubs provided at the start of the course. Published rules specify that children visiting the farm must be supervised at all times. 	Low	The crazy golf area should have suitable direction arrows deployed to clearly indicate the egress route in the event of an emergency.	

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30.	Gift Shop	Risk to employees and customers, especially children. Risk of death or serious injury from: Slips, trips, and falls. Manual handling injuries. Instability of goods on display. Violence from robbery. Aggressive customers.	 Only trained and authorized staff permitted to work in the gift shop. Telephone provided and retail staff made aware of risk of violence, aggression from hostile public, robberies, etc. Serviceable fire extinguishers provided. Floors kept clean, dry and free from obstruction. Sensible footwear worn by staff. Good lighting levels. Effective stock management in place. Stock regularly checked for stability to avoid objects falling. Elephant foot type hop-ups available to access stock at height. Avoidance of lifting items that are too heavy and assistance from colleagues sought as necessary. Store heavier items at waist height. Cleaning undertaken when shop closed. Level access for wheelchair users. 	Low	■ Ensure that shop staff are given suitable instruction in relation to an aggressive or violent behaviour incident.	

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31.	/ tasks / activity? Christmas Grotto REFER TO THE SEPARATE RISK ASSESSEMENT FOR THE CHRISTMAS GROTTO.		What are the control measures?		What further measures are required?	Comments / progress

Classification: Confidential

Signed: Bryan Pass Name: **Bryan Pass**

Position: Director Date: 24.03.2025